



Karuah East Quarry
 ABN: 80 141 505 035
 Karuah East Quarry Pty Limited
 Blue Rock Close, Karuah NSW 2324

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Karuah East Quarry – Community Complaints Register – 2025

Month	Number of Complaints	Environmental Aspect	Date & Time Reported	Nature of Complaint
Jan-25	Nil	-	-	-
Feb-25	Nil	-	-	-
Mar-25	Nil	-	-	-
Apr-25	1	Noise	03 April 2025 6:22 pm	Complaint received by text that audible noise from quarry operations were experienced at a nearby residence on Halloran Road, North Arm Cove between 10:00 and 10:30 pm on 03 April 2025. An investigation of the complaint confirmed that noise generating activities were conducted beyond authorised hours of operation provided by the Consent and EPL. A letter box drop to neighbouring landholders was subsequently completed confirming operating hours until 10:00 pm Mondays and until 9:00 pm from Tuesday to Friday. Operations staff and contractors were then subject to toolbox talks of these hours and the associated allowable activities.
May-25	Nil	-	-	-
Jun-25	Nil	-	-	-
Jul-25	Nil	-	-	-
Aug-25	Nil	-	-	-
Sep-25	Nil	-	-	-
Oct-25	Nil	-	-	-



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Month	Number of Complaints	Environmental Aspect	Date & Time Reported	Nature of Complaint
Nov-25	1	Traffic	18 November 2025 3.35 pm	Complaint received by phone regarding recent interactions with trucks exiting Andersite Road and turning left into The Branch Lane to access the A1 Pacific Highway interchange. In response, drivers and employees were subject to toolbox talks regarding safe driving practices. The complainant requested anonymity and to not be updated with any investigation outcomes.
Dec-25	Nil	-	-	-