



Karuah East Quarry
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Karuah East Quarry – Community Complaints Register – Q3 2025

Month	Number of Complaints	Environmental Aspect	Date & Time Reported	Nature of Complaint
Jan-25	Nil	-	-	-
Feb-25	Nil	-	-	-
Mar-25	Nil	-	-	-
Apr-25	1	Noise	3 April 2025 6:22pm	<p>Complaint received by text that audible noise from quarry operations were experienced at a nearby residence on Halloran Road, North Arm Cove between 10:00 and 10:30 pm on 03 April 2025.</p> <p>An investigation of the complaint confirmed that noise generating activities were conducted beyond authorised hours of operation provided by the Consent and EPL. A letter box drop to neighbouring landholders was subsequently completed confirming operating hours until 10:00 pm Mondays and until 9:00 pm from Tuesday to Friday.</p> <p>Operations staff and contractors were then subject to toolbox talks of these hours and the associated allowable activities.</p>
May-25	Nil	-	-	-
Jun-25	Nil	-	-	-
Jul-25	Nil	-	-	-
Aug-25	Nil	-	-	-
Sep-25	Nil	-	-	-