



## Karuah East Quarry

### Community Complaints Register 2021

Month	Number of Complaints	Date and Time	Nature of Complaint
January 2021	Nil	-	-
February 2021	Nil	-	-
March 2021	Nil	-	-
April 2021	Nil	-	-
May 2021	1	18/05/2021	<p>A complaint was received regarding noise. The complaint detailed unacceptable noise levels to the east of Karuah East Quarry.</p> <p>An investigation was undertaken immediately after the complaint was received, however site personnel could not find evidence of the noise originating from the site.</p> <p>Karuah East Quarry noted major road works were being undertaken at a nearby location on the Pacific Highway which may have been the source of the noise. There were no further actions required.</p>
June 2021	Nil	-	-
July 2021	Nil	-	-
August 2021	Nil	-	-
September 2021	Nil	-	-
October 2021	Nil	-	-
November 2021	Nil	-	-
December 2021	Nil	-	-

This complaints register is a requirement of Schedule 5 Condition 11 of the Project Approval