



Karuah East Quarry

Community Complaints Register 2017

Month	Number of Complaints	Date and Time	Nature of Complaint
January 2017	Nil	-	-
February 2017	Nil	-	-
March 2017	Nil	-	-
April 2017	Nil	-	-
May 2017	Nil	-	-
June 2017	1	09/06/2017 2:30pm	<p>Query/complaint received from the DPE via phone. The DPE received a query/complaint directly from the public in regards to possible illegal tree clearing and dirty water concerns. The DPE conducted a follow up inspection of site on 15 June 2017.</p> <ul style="list-style-type: none"> • It was noted that all clearing activities were in accordance with the Project Approval. All clearing activities had ceased in November 2016. • KEQ noted that there were water issues as a result of recent heavy rain. These issues abated when the rain had stopped. • Existing sediment dams were treated with flocculent to lower suspended sediment. <p>Long term actions are being put in place to improve water management across the KEQ site. This includes building a new sediment dam and creating an improved system of separating clean and dirty water.</p>
July 2017	Nil	-	-
August 2017			
September 2017			
October 2017			
November 2017			
December 2017			

This complaints register is a requirement of Schedule 5 Condition 11 of the Project Approval